



NISSAN

TechMate Tools & Equipment

Midtronics DSS-5000

Essential Tool Launch

Reference: NPSB/17-030

Date: May 25th, 2017

Attention: Dealer Principals / Executive Managers, Service Managers, Parts Managers

ANNOUNCEMENT

As previously announced in NPSB/16-756, Nissan North America Tools & Equipment is replacing the EXP-800 with the Midtronics DSS-5000.



Advanced features include:

- Conductance Profiling™ will provide increased tester decisiveness by combining load and resistance measurements
- Wi-Fi connectivity allowing the tester to be updated at any time and without the need to connect to ASIST
- VIN scanner to save time and eliminate manual VIN entry errors
- 5" color touch screen with enhanced User Interface
- Vehicle Inventory Management APP
- Email and print test results
- Dock/Charging cradle included
- Field replaceable leads

Beginning October 1st, the EXP-800 will no longer be supported and will not print a warranty code for claim submissions on battery replacement. The tester will, however, remain fully functional and can be used for Customer Pay and diagnostic work.



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TRAINING MATERIALS

1. Nissan Product, Service, & Technical Training group has developed a training video that can be found on Virtual Academy › Tech Training Garage Videos:



2. Please follow the link below to view a short video developed by Midtronics to support the product launch:

<https://www.youtube.com/watch?v=eKQ7BPgcBBo>

3. Or visit nissan.dss5000.com for:
 - Helpful how-to articles
 - VIN scanning tips
 - Introduction to Conductance Profiling™ technology
 - Form to email Midtronics Customer Support

4. The Operation Manual and Quick Start guides may also be found on the TechMate website at nissantechmate.com › Service Tools › User Guides



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TESTER UPDATES

When setting up the tester for the first time, please connect the tester to the shop Wi-Fi. The tester will automatically search for software updates. When an update is available, the tester will alert the user. Software updates must be completed within 10 days from the release date. If the update is not completed within 10 days, the tester will not allow the user to continue until the update is performed.

TOOL SHIPMENT

Please expect your DSS-5000 essential shipment to arrive at your dealership between June 9th and July 31st, 2017. If your dealership participated in the DSS-5000 Pre-Order Program, the additional testers you ordered will begin shipping in August. Expect additional tester orders to arrive no later than the beginning of October. The Midtronics DSS-5000 essential tester shipment will be invoiced to your Nissan Non-Vehicle Account at \$1,796.54, plus applicable taxes and freight, in accordance with your dealer agreement with Nissan North America.

Additional testers ordered as part of the Pre-Order Program will be invoiced separately from the essential shipment less the applied discount as noted in the schedule below:

	Total Discount	Total*,**
1 Additional Tester	\$300	\$1,496.54
2 Additional Testers	\$800	\$2,793.08
3 Additional Testers	\$1,500	\$3,889.62
4 Additional Testers	\$2,000	\$5,186.16
5 Additional Testers	\$2,500	\$6,482.70

* Plus applicable freight and tax

** Additional testers will be billed to your NVA when shipped

If you have any questions regarding this shipment, please contact the TechMate Tools & Equipment hotline at 800-662-2001 or online at nissantechmate.com

Like all manufacturers, Nissan recognizes that essential tools are critical to proper vehicle diagnosis, service and repair, and therefore each tool is maintained in TechMate inventory for over ten years after make/model end-of-production. TechMate validates each tools function on specific make/model as stated at release, and commercially available tool options were considered prior to every tool release. However, low tool production volume, delivery timing requirements, cost effective materials, design and manufacturing determine the actual tool cost.

Dealer Support
Nissan North America

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